

## **Guiding Principles for Returning to In-Person Operations in Spring 2022**

- We are not fully online colleges
- All decisions concerning scheduling and operations will be based on student and operational needs
- The health and safety of our students and employees will continue to be top priority
- Campus offices and services will return to pre-pandemic hours of operation (i.e., 8 a.m. – 5 p.m. M-F); will provide same level of customer service as before pandemic; offices will be open for walk-in inquiries from students and the public
- Telephones will be answered during business hours by a live person
- o Department staffing will be based on student and business needs
- Hired consultant to help prepare comprehensive COVID-19 safety plan, document all processes and communications related to maintaining a safe campus and ensuring transparency
- Formalizing a standing COVID-19 Safety Committee
- Conducting surveys to identify student class scheduling and service preferences
- Will have a pivot plan should public health conditions warrant moving operations remote; will be specified in the COVID-19 Safety Plan
- o Convening Re-Engagement Committee to address some of the specifics